

## 20 Questions to Ask an Assisted Living Community

**Tour Date:** \_\_\_\_\_

**Community:** \_\_\_\_\_ **Marketing Director:** \_\_\_\_\_

1. How many staff members care for each resident?
2. What type of training does your care staff complete?
3. Are staff trained to care for residents with memory loss or Alzheimer's?
4. Are staff onsite 24/7?
5. Can staff administer medications, and what is that process like?
6. Do you have nurses on staff?
7. Do you have an in-house physician?
8. What type of security and safety measures do you have in place?
9. Do you have experience with Alzheimer's? Parkinson's? Diabetes?
10. Do you complete an assessment prior to moving in? (In determining and monitoring staffing levels, Aegis Living considers resident assessments and other factors.)
11. What types of apartments are available?
12. What is the monthly cost per apartment or the differences in price?
13. What is your waitlist policy?
14. Can I meet another family with a loved one in the community?
15. Do you have transportation for doctor's appointments?
16. Do you have an activity calendar?
17. What additional services are available if the care or personal needs change while living here?
18. What is your billing policy?
19. Are there added fees for services or activities?
20. Do you offer hospice and end of life care?